

Module Details	
Module Title	Interviewing and Communication Skills
Module Code	SOW7012-A
Academic Year	2024/5
Credits	10
School	School of Social Sciences
FHEQ Level	FHEQ Level 7

Contact Hours	
Type	Hours
Lectures	15
Tutorials	3
Directed Study	82

Availability	
Occurrence	Location / Period
BDA	University of Bradford / Semester 1

Module Aims
To provide students with an advanced theoretical and practical understanding of communication and interviewing skills with children, adults and those with particular communication needs.

Outline Syllabus
Different forms of communication, verbal, non-verbal, symbolic, written; psychological perspectives and communication; counselling and interviewing; communication with children, adults, those with particular communication needs; anti-oppressive practice; confidentiality; formal recording and report writing.

Learning Outcomes	
Outcome Number	Description
01	Analyse and describe person-centred approaches to communication, including theoretical orientations that inform understandings of communication.
02	Identify the impact of authority and power on all forms of communication
03	Describe the potential barriers to communication resulting from difference (e.g. age, language, culture) and methods for overcoming these obstacles.
04	Explain the importance of reflection in communication using at least one model of reflection and show how this would assist practitioners to develop their communication skills.

Learning, Teaching and Assessment Strategy
Peer interviews and observations, lectures, workshops, group-work, case studies; role plays; observing and critically evaluating videos of practice. There will be a greater focus on your participation, experiential learning and an expectation to read relevant literature.
The assessment is a written reflective account based on a critique of a taped interview undertaken within the module. The module is one mechanism to support students as they prepare for first placement.

Mode of Assessment			
Type	Method	Description	Weighting
Summative	Coursework - Written	2500 word essay based on a critique of an interview.	100%

Reading List
To access the reading list for this module, please visit <a href="https://bradford.rl.talis.com/index.html">https://bradford.rl.talis.com/index.html</a>

*Please note:*

*This module descriptor has been published in advance of the academic year to which it applies. Every effort has been made to ensure that the information is accurate at the time of publication, but minor changes may occur given the interval between publishing and commencement of teaching. Upon commencement of the module, students will receive a handbook with further detail about the module and any changes will be discussed and/or communicated at this point.*

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